



CIRCLE C AQUATICS

POOL USE RESERVATIONS

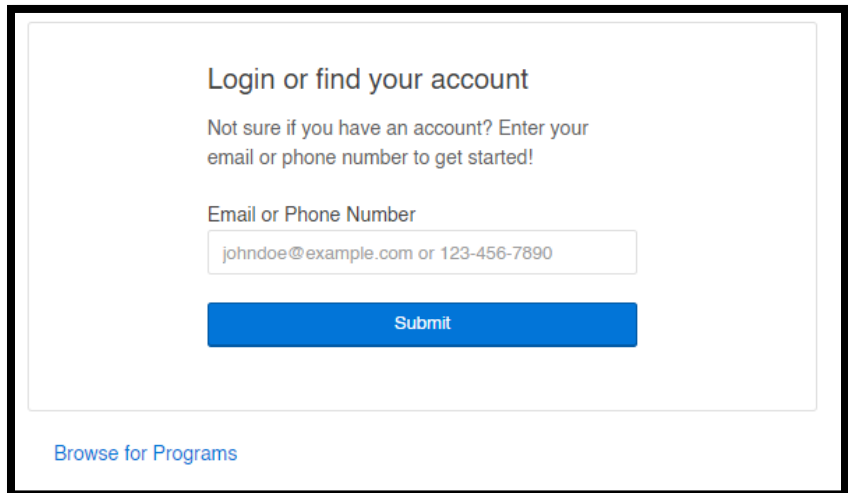
BOOKING GUIDE



Refer to this document for instructions on how to book a reservation.
Residents will need to access their Daxko Account by clicking [HERE](#).

If you have never accessed your Daxko Account, start with Step #1. If you have previously accessed your account, please proceed to Step #3

1. Enter the email address or phone number of the Primary Adult listed on the Resident Information Form that you submitted to Circle C Aquatics.



Login or find your account

Not sure if you have an account? Enter your email or phone number to get started!

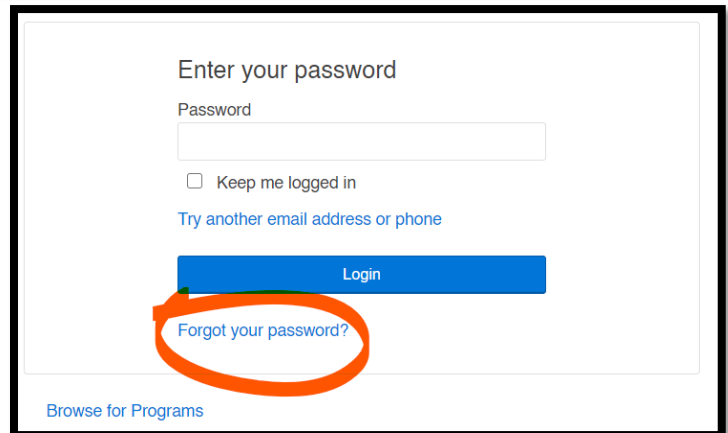
Email or Phone Number

johndoe@example.com or 123-456-7890

Submit

[Browse for Programs](#)

2. If you entered your email address, and you have not yet created a password, click the “Forgot your password?” link.



Enter your password

Password

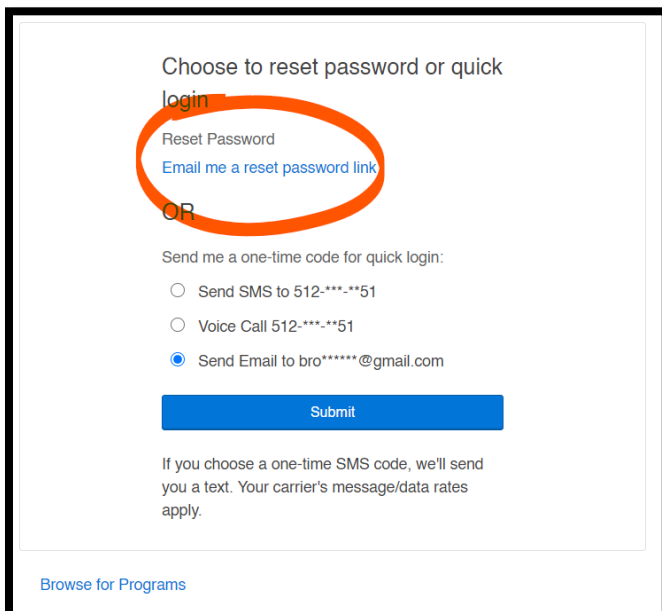
Keep me logged in

[Try another email address or phone](#)

Login

[Forgot your password?](#)

[Browse for Programs](#)



Choose to reset password or quick login

Reset Password

[Email me a reset password link](#)

OR

Send me a one-time code for quick login:

Send SMS to 512-***-**51

Voice Call 512-***-**51

Send Email to bro*****@gmail.com

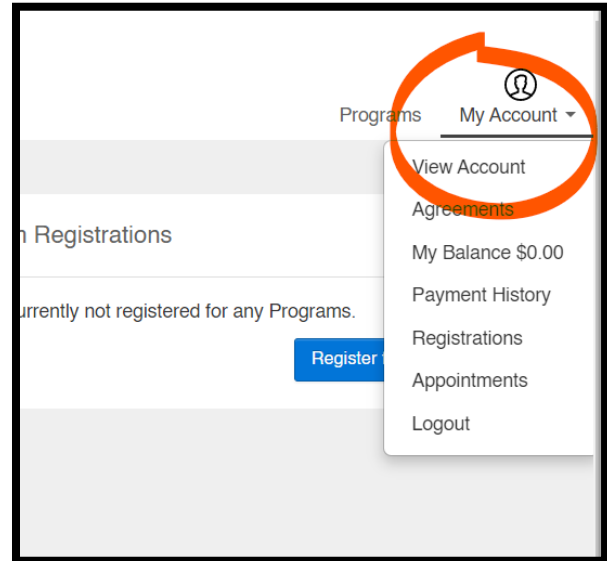
Submit

If you choose a one-time SMS code, we'll send you a text. Your carrier's message/data rates apply.

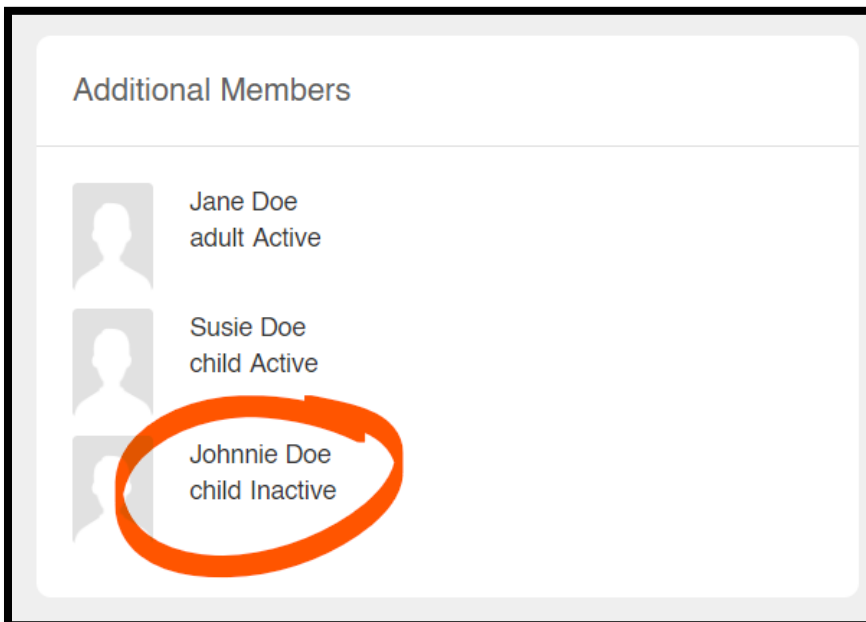
[Browse for Programs](#)

From there, click “Email me a reset password link”. You will be sent an email from customerservice@ccswim.net with information on how to reset your password. If you choose to have a one-time code sent to you for quick login, you will not be able to reset your password.

3. Once logged in, click on My Account -> View Account to view your account details.



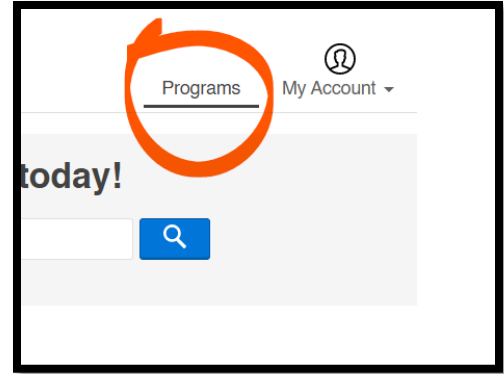
4. Verify that all members of your household are listed on your account page under “Additional Members” (at the bottom left of the page). If a household member that will be attending the reservation is missing from this list, you will need to submit an updated Resident Information Form to customerservice@ccswim.net. This form can be found online at www.circlecranch.com on the Aquatics Membership & Guest Policy page.



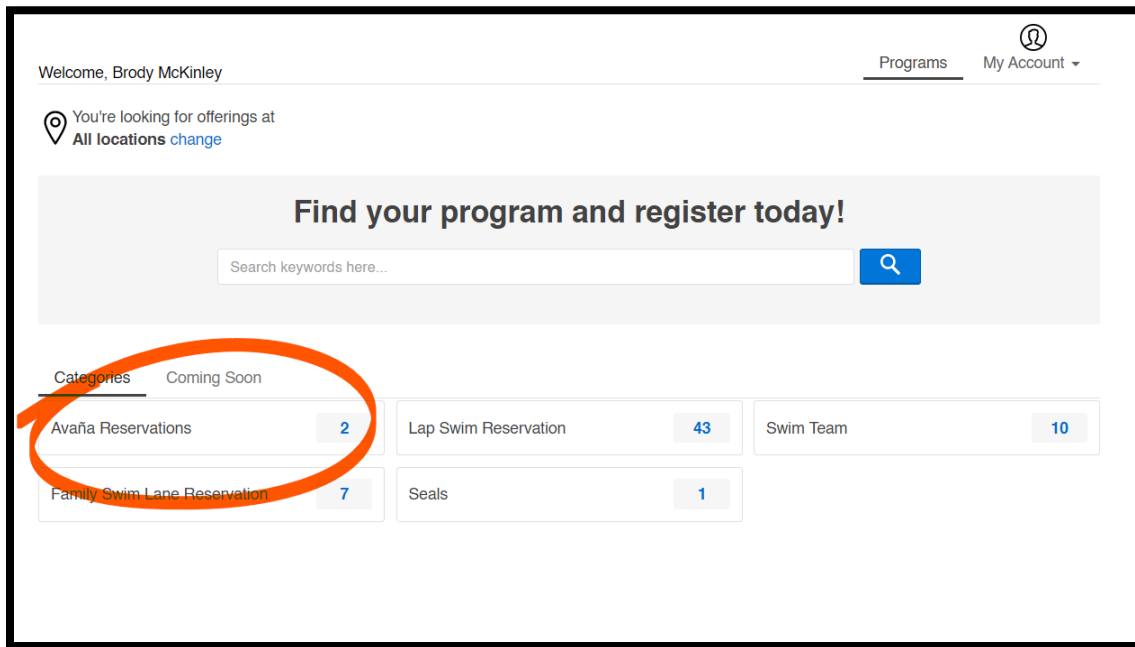
If any household member is listed as “Inactive”, we are missing Proof of Residency for that household member. Proof of Residency must be submitted in order to book a reservation.

Entry to the facility will be denied to anyone not listed as part of the reservation, or anyone listed as “Inactive”. Contact customerservice@ccswim.net to resolve these issues prior to booking.

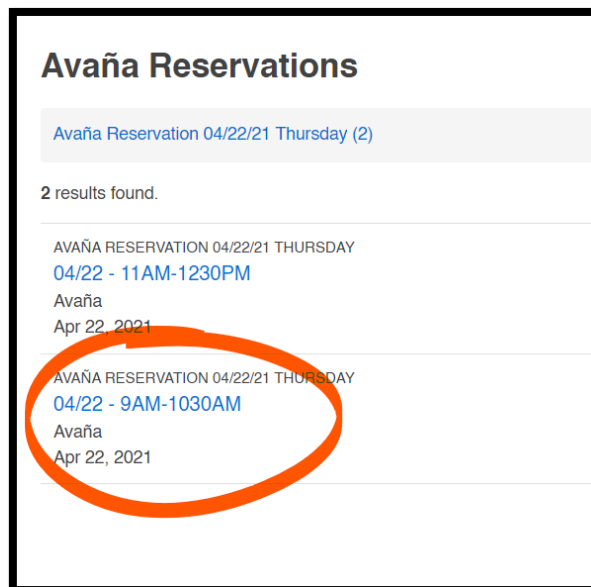
5. Click on the "Programs" tab to view all available programs, including Family Swim Lane reservations.



6. Choose the pool where you would like to book a reservation to view all available reservation slots.



7. Choose your desired reservation slot.



8. On the next page, click the "Register" button.

Welcome, Brody McKinley

Programs My Account

Avaña Reservation 04/22/21 Thursday
04/22 - 9AM-1030AM
See 1 more offerings

\$0.00
Register
40 out of 40 spots left

9. The next page will show your list of household members. Click on the primary adult that will be attending the reservation. At least one adult household member age 18 or older must be registered for the reservation. All household members planning to attend the reservation will need to be registered (see step #11).

Select Member

Family Swim Lane Reservation- 04/10/21 Saturday
04/10 115PM-230pm

Brody McKinley 40 years old	Active
Jane Doe 40 years old	Active
Susie Doe 11 years old	Active
Johnnie Doe 7 years old	Inactive

10. Next you will need to read through the COVID-19 Liability Waiver and Release.

Agreements/Waivers

Family Swim Lane Reservation- 04/10/21 Saturday
Brody McKinley

Release shall be construed under the laws of the State of Texas and exclusive venue for any lawsuit relating to or arising under this Release shall be in the courts of Travis County, Texas, regardless of the County or residence of any party to the lawsuit or the County in which any facts giving rise to the lawsuit occurred.

This Release shall be broadly interpreted, to give maximum protection to CCHOA consistent with applicable law.

Signature is required for the agreements above.

Accept & Sign

Back Cancel

11. Once you have signed and submitted the Liability Waiver, you will be taken to the “Review Registrations” page. From here, you can add additional household members to the reservation. All household members planning to attend the reservation must be registered. Anyone not registered for a reservation will not be permitted to enter. Click “Add More Programs” and follow steps #6-10 above to add additional household members.

Welcome, Brody McKinley

Programs My Account

Review Registrations

Avaña Reservation 04/22/21 Thursday
04/22 - 9AM-1030AM
Avaña
 Brody McKinley

Item	Fee	Due Later	Due Today
04/22/21 - 04/22/21	\$0.00	\$0.00	\$0.00

[Add More Programs](#)

12. If you have no additional members to add to the reservation, click “Next” at the bottom right of the page. Before you click next, verify that all members planning to attend the reservation are listed, and that the reservation dates and times listed for each member are accurate on the Review Registrations page.

Review Registrations

[Add More Programs](#)

Avaña Reservation 04/22/21 Thursday
04/22 - 9AM-1030AM
Avaña
 Brody McKinley

Item	Fee	Due Later	Due Today
04/22/21 - 04/22/21	\$0.00	\$0.00	\$0.00

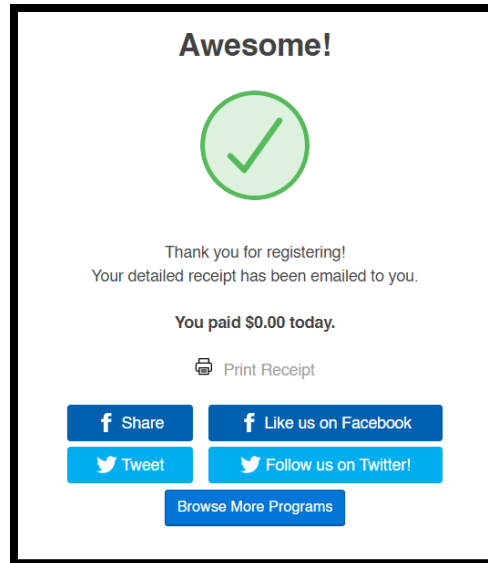
Avaña Reservation 04/22/21 Thursday
04/22 - 9AM-1030AM
Avaña
 Susie Doe

Item	Fee	Due Later	Due Today
04/22/21 - 04/22/21	\$0.00	\$0.00	\$0.00

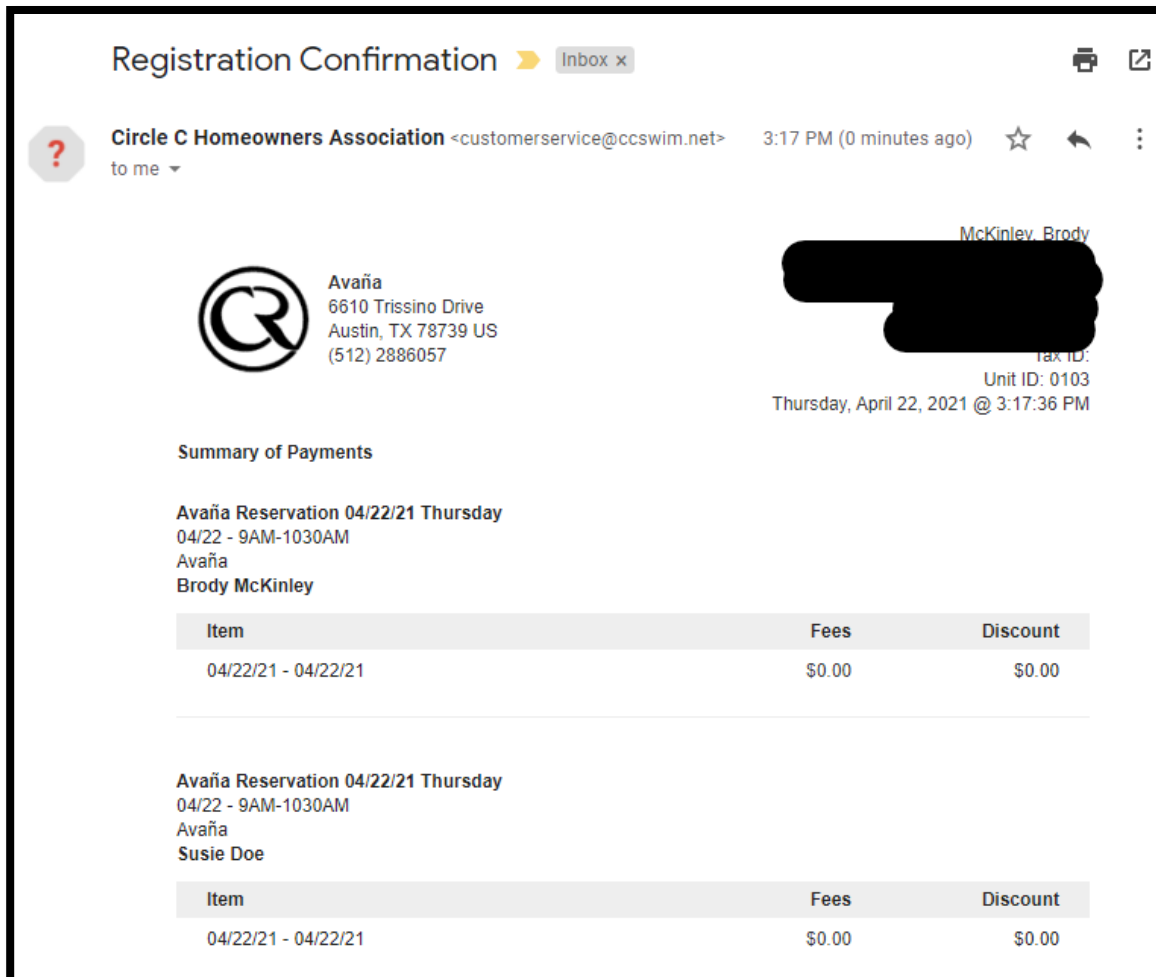
Enter promo code

Total Fees	\$0.00
Due Today	\$0.00

13. Awesome! Once you have submitted your booking registration, you will be taken to this confirmation page.



14. You will receive a confirmation email from customerservice@ccswim.net. The subject of the email will read "Registration Confirmation". If you do not receive this email within a few minutes of landing on the "Awesome!" page, check your email spam folder.



*****IMPORTANT*****

If you did not see the “Awesome!” page and you did not receive the confirmation email, the registration did not go through and your reservation is not complete.

Remember, every person planning to attend the visit to the pool must be listed on the reservation confirmation. Anyone not listed on the reservation, regardless of age or resident status, will not be permitted to enter the facility.

Contact customerservice@ccswim.net if you have questions.